



Terms of Service

Your Rights and Responsibilities while using this Website.

Version 1 - Last Updated 15 October 2015

By using this website you implicitly agree to abide by the terms and policies outlined within this document.

This document summarises Fair Events' responsibilities to the users of its websites, as well as the users' responsibilities while using any of the sites produced by Fair Events.

Interpretation

- "The/This Website" refers to www.fairevents.com.au as well as any of its associated "event" sites, each of which will be linked to this document.
- "Tickets" refers to valid entry passes printed by Fair Events to a specific event.
- "The User" refers to any person or entity utilising any of the services provided by the Website.
- "The Company" refers to Fair Events.
- "Online Services" refers to any of the interactive functionality provided by the Website, including (but not limited to) purchasing tickets online, posting in online forums and participating in competitions.
- "Browse/Browsing" refers to viewing the Website without using any of the Online Services.

Statutory Laws

Fair Events is an Australian company and as such this document is governed by Australian Federal Law.

Privacy Policy

By providing information via this Website, you agree to Fair Events' Privacy Policy including how information you provide when using this Website may be processed, used or disclosed by Fair Events, as described below.

We recognise that your privacy is very important to you and that you have a right to control your personal information so therefore you can anonymously browse this Website without telling us who you are or revealing other personal information. We will not collect any personally identifiable information about you while you anonymously browse the site without utilising any of our online services.

If you decide to utilise any of our online services there are two levels of information we may collect from you. "Required" information and "Marketing" information. "Required" information is compulsory and is required to provide the service to you (such as postage information for sending tickets). "Marketing" information is optional (and will be clearly marked as such) and is used to enhance the services that we provide to you.

Some Exhibitors are equipped with badge scanning devices. Visitors consenting to the capture of their badge via the scanner, agree to have their contact registration details transferred to the exhibitor.

As per the "National Privacy Principles" extracted from Australian Federal Law, the only information that we collect from you will be information that you implicitly volunteer to Fair Events and you have the right to request what information we have collected about you at any time.

Fair Events can be contacted through the following details:

*Fair Events Pty Limited
PO Box 6053, Frenchs Forest NSW 2086
Australia
+61 2 9452 7575
info@fairevents.com.au*

You play an important role in keeping your personal information secure. You should maintain confidentiality of any user name, password, profile and account used on the Website. In the event that you believe your account has been compromised, contact Fair Events IMMEDIATELY.

Fair Events will use the information you provide to enhance the services it provides to you and to more accurately assess the needs of our customers. Fair Events only collects personal information to the extent that it serves our legitimate business purposes.

Personal information will not be released to persons or entities outside Fair Events without your consent except where Fair Events is required by law to disclose information to third parties.

It is important to note that the interactive areas of this Website are accessible by the public, so if you disclose personal information such as names or e-mail addresses on the interactive areas of this Website the information you disclose can be collected and used by people other than Fair Events.

This may result in you receiving unsolicited messages from other parties not affiliated with Fair Events. Fair Events uses web technology to track the use of this Website. This web technology includes "cookies". For anonymous browsing these cookies are only used to provide an anonymous generalised snapshot of the navigation across the site.

Marketing

Information you provide may be used to build up a profile about you to allow Fair Events to tailor offers or marketing material which may be of interest to you. During the sign up process, and while using the online services you can elect whether or not you would like to receive specific promotional material – and you can unsubscribe from any of our promotional mailing lists through the Website. This includes competitions and direct marketing material by e-mail or post (whichever method you elect).

User Agreement

This User Agreement is between you and Fair Events and its entities. You may use this Website on the condition that you accept without modification the terms, conditions and notices contained herein. By accessing and using this Website, you agree to all of the terms within this document and to abide by all Australian Federal and State laws, as well as any laws applicable to your local region.

You also acknowledge that forums, chats, conferences, guest books and any other forms of communication hosted by this Website are public and not private communications. You acknowledge that the content of these communications forums is not endorsed by Fair Events. You do not consider the content of these communications forums to be reviewed, screened or approved by Fair Events.

All communications including comments, guest book entries, suggestions, ideas, notes, drawings, concepts or information disclosed or offered to or in response to Fair Events through this Website shall remain the property of Fair Events. By using this Website as a vehicle for communication, you grant Fair Events a royalty-free, perpetual, non-exclusive, unrestricted licence to use any communication for any purpose, commercial or otherwise, without compensation to you, to the author or to the provider of the comments.

Further, you agree not to take part in any defamatory or slanderous activity on any of the interactive mediums on the Website. This includes but is not limited to:

- Negative remarks about Fair or any of its affiliates, sponsors or partners;
- Inaccurate information about Fair or any of its affiliates, sponsors or partners;
- Any activity that disrupts the normal use of the Website, or compromises the integrity of the site in any way.

Modifications to Terms of Use

These Terms of Use may be modified by Fair Events at any time and will be binding at the time of implementation. It is your responsibility to ensure you review and understand the Website's terms and conditions.

This document is issued with a Version Number and a "Last Updated" date to ensure you have read the most recent updates. Copyright and Trademark Notice The Website contains material which is derived in whole or in part from material supplied by Fair Events and other sources. The material on this Website is protected by copyright and trademark laws. You may not modify, copy, sell, distribute, transmit, display, perform, reproduce, publish or license any material from this site including text, pictures, sound, code or software without prior written permission from Fair Events, unless otherwise specified on the containing page.

This clause excludes material provided by Fair Events for promotional material including media releases and media-kits which you may copy, display or publish if you are the intended recipient. You may not however modify this material without prior written permission from Fair Events.

All material on this Website is Copyright © 2015 Fair Events. All rights reserved.

Applicable Laws

As a visitor to the Website you shall abide by all applicable Federal, State or Local laws including, but not limited to, laws on libel, slander, indecency, trade libel, product disparagement, harassment, invasion of privacy, obscenity, indecency, and copyright and trademark infringement.

Information on this Website includes intellectual property that is protected under copyright, trademark and other Intellectual Property Laws of Australia. These laws prohibit the unauthorised reproduction, distribution or exhibition of all text, photographic and graphic (art and electronic) images, music, sound and video samples and other protected materials. Violation of applicable Intellectual Property Laws may give rise to civil and/or criminal penalties.

Limitations of Liability

We endeavour to take all reasonable steps to keep secure any information which we hold about you, and to keep this information accurate and up-to-date. However, we are not responsible for events arising from unauthorised access to your personal information.

Use of the Website is at your discretion. Under no circumstances shall Fair Events, its trustees, officers, employees, members, or agents be liable for any direct, indirect, incidental, special, or consequential damages that may result from the use of, or the inability to use, Fair Events' materials, including this Website. You specifically acknowledge and agree that Fair Events is not liable for any defamatory, offensive, or illegal conduct of any user.

If you are dissatisfied with any Fair Events' material, or with any of the Fair Events' terms and conditions, your sole and exclusive remedy is to discontinue using or visiting the Website.

Pages within the Website may contain links and pointers to the websites of other parties that are not under the control of Fair Events. Accordingly, Fair Events makes no representation or endorsement concerning the content of any such website which you may use at your own discretion and which you

shall review "as is".

Linked websites are not under the control of Fair Events and Fair Events is not responsible for the conduct of companies linked to this Website. Before disclosing information on any other website, Fair Events advises you to examine the terms and conditions of use of the other website.

Refunds & Returns

Unless otherwise specified:

- All tickets purchased from the Website are strictly purchased on a non-return basis. There are no exceptions to this ticket return policy.
- Only original tickets will be accepted to allow entry into an Fair Events' event or show. Confirmation emails will not be accepted and if original tickets issued are not produced entry will be refused.
- If Fair Events is not advised by you of any ticket delivery failure before seven days prior to the event opening, orders placed will not be honoured.
- All merchandise purchased from the Website is purchased on a non-return basis. We will not refund merchandise for a 'change of mind' or 'wrong choice' at any time.
- If you have received goods purchased via the on-line shop that have been damaged in transit and it can be shown that Fair Events did not take duty of care when shipping the item correctly, a replacement may be issued at the sole discretion of Fair Events. In this case, the damaged goods must be returned in their original packaging to Fair Events, within 14 days of being posted to you by Fair Events.

Shipping

All products purchased from www.fairevents.com.au and its associated websites will be shipped at the discretion of Fair Events. Freight and postage charges are included within the cost of each item.

Delivery

Every attempt will be made by Fair Events to deliver products purchased from the Website within an acceptable time-frame.

However, as delivery is handled by logistics companies (such as Australia Post), Fair Events cannot be held accountable for any delays caused during transit.

In the event that you believe your order has experience extended delays please contact Fair Events immediately.

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